

Algona Municipal Utilities

104 West Call St., P.O. Box 10 Algona, Iowa 50511-0010 Email: amu@netamu.com Telephone (515) 295-3584 Fax (515) 295-3364 Web: www.netamu.com

June 29, 2012

To: Marlene H. Dortch Office of the Secretary

Federal Communications Commission

445 – 12th Street, NW Washington, DC 20554

Administrator Universal Service Administrative Company 2000 L Street, NW, Suite 200 Washington, DC 20036

Secretary Iowa Utilities Board 1375 E. Court Avenue Des Moines, IA 50319

RE: WC Docket No. 10-90

Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Algona Municipal Utilities pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

John Bilsten General Manager

47 CFR § 54.313 Annual Report WC Docket No. 10-90

Name of Company: Algona Municipal Utilities

Address of Company: 104 West Call Street, Algona, IA 50511

Study Area Code (SAC): 359069

Name and Title of Officer Certifying Information: John Bilsten, General Manager

§ 54.313(a)(2) - Outage Information

The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.

§ 54.313(a)(3) - Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) - Complaints

The Company had no complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) - Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) - Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012 - Include only information for residential rates (including any state fees) that are below the Local Urban Rate Floor of \$10.00

Not applicable since the Company is a CLEC.

I John Bilsten certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.

Signature of Certifying Officer

John Bilsten

General Manager

Title

Name

June 29, 2012

Date